

Awards and Accolades: Financial Year 2021/22

Aitken Spence PLC and its companies strive towards achieving excellence in all our activities, to establish high growth businesses in Sri Lanka and across new frontiers, and to become a globally competitive market leader in the region. In that effort, recognition we receive in our journey is an encouragement and testament to the success of our management approach.

Recognition received at Group level;

- Aitken Spence PLC was recognised in the global ranking of Top 100 Companies in Sustainability 2022, in an independent assessment carried out by 'Sustainability' magazine, an international publication. Aitken Spence is the only Sri Lankan company to have been included in this ranking of global industry leaders.
- Aitken Spence PLC was the most awarded corporate entity at the Best Corporate Citizen Sustainability Award 2021 organized by the Ceylon Chamber of Commerce. The company walked away with a total of 11 awards and clinched 6 out of 9 awards for 'Consistent Commitment and Continuous Improvement'. Recognition received at this programme include the following;
 - Only corporate in Sri Lanka to have been consistently ranked among the Top 10 Corporate Citizen for the 16th consecutive year.
 - o Ranked among the top three Best Corporate Citizens of Sri Lanka for 8 years
 - Main awards categories 5 awards
 - Top 10 Corporate Citizen
 - Triple Bottom Line People
 - Diversified Holdings Sector Award winner
 - Category award for Employee Relations
 - Category award for Community Relations
 - For Consistent Commitment and Continuous Improvement in the last 5 years 6 awards
 - Environment beyond the business
 - Environmental integration
 - Environmental commitment
 - Employee relations
 - Customer relations
 - Community relations
 - Best Sustainability Project Awards
 - Western Power Company (Pvt) Ltd Sri Lanka's First Waste to Energy Power Plant Project
 - Elpitiya Plantations PLC Go Green and Beyond Project
- Aitken Spence PLC's annual report of 2020-2021 was ranked among the 'Ten Best Integrated Reports' at the CMA Excellence in Integrated Reporting Awards 2021. The Annual Report of Elpitiya Plantations PLC 2020/21 was also ranked as one of Sri Lanka's 10 Best Integrated Annual Reports and was also crowned the winner in the Plantations Sector at the awards.
- The annual report of Aitken Spence PLC presented under the theme 'Conquering Chaos' won the Bronze award under the diversified category and was recognised in the top 10 companies' annual reports at the 56th Annual Report Awards, organised by the Institute of Chartered Accountants of Sri Lanka (CA Sri Lanka).



- Aitken Spence PLC is once again in the limelight among the top companies in Sri Lanka for
 responsible corporate conduct. The company was recognised for transparency in corporate
 reporting, as per the reviews conducted by Transparency International Sri Lanka (TISL). The
 company received a high score in the 'Significantly Transparent' category.
- The Institute of Chartered Professional Managers of Sri Lanka (CPM) recognised Aitken Spence
 PLC among the 10 best managed companies in Sri Lanka in a programme themed 'Back to
 Business in the New Normal'. The awards recognised companies with proven best practices for
 demonstrating back-to-business resilience and employee welfare in the Covid 19 transition within
 the Sri Lankan business community.
- Aitken Spence PLC was among the most awarded companies in Sri Lanka and the winner of the Diversified Sector, in the LMD Most Awarded companies ranking for 2021.
- Aitken Spence PLC was ranked amongst the top 15 in the Most Respected of the nation's most admired corporations for 2021. The annual ranking is by LMD through an exclusive survey conducted by NielsenlQ's to gauge peer perceptions based on a weighted ranking system.

Recognition received by the Tourism Sector;

- Aitken Spence Hotel Holdings PLC was among the most awarded companies in Sri Lanka and the winner of the Hospitality Sector, in the LMD Most Awarded companies ranking for 2021
- Aitken Spence Hotel Holdings PLC was adjudged the Winner in the Leisure and Connected Services category at the prestigious ACCA Sri Lanka Sustainability Reporting Awards 2021.
- Aitken Spence Hotel Holdings PLC was recognised among the top 30 companies, alongside other larger corporates and only in the second year of Transparency International Sri Lanka assessment.
- Aitken Spence Hotel Holdings PLC won the Gold award under the hotel sector category at the 56th Annual Report Awards, organised by the Institute of Chartered Accountants of Sri Lanka (CA Sri Lanka).
- Heritance Hotels and Resorts topped LMD's list of Customer Excellence Survey in the category of Nationwide Hotels 2021.
- Aitken Spence Hotels' commitment to excellence was lauded at the recently unveiled TripAdvisor Travelers' Choice Awards with 19 of its 22 properties receiving the awards; with two of its flagship resorts receiving 'Best of the Best' status, making it among the top 25 hotels and resorts in its category.
- Aitken Spence Travels was named as the 'Best Ground Tour Operator for Sustainability' by an international tour operator.



Sri Lanka Hotels

- Heritance Hotels and Resorts ranked No. 1 in Customer Excellence LMD magazine's list of Customer Excellence Survey in the category of Nationwide Hotels 2021
- 19 of its 22 hotel properties received the TripAdvisor Travellers' Choice Awards 2021

Oman Hotels

 International Dining Award - 2022 - Japanese Restaurant Booking.com Traveller Review Award 2022

Maldives

- Heritance Aarah was the Global Winner for 'Best For All Inclusive' TripAdvisor Travellers' Choice Awards 2021
- Heritance Aarah was the Best Luxury All-Inclusive Resort, Asia at the Luxury Lifestyle Award 2021
- Heritance Aarah was among the Top 12 Best All- Inclusive Resorts in The Maldives Condé Nast Traveller, Middle East 2021

Recognition received by the Maritime & Freight Logistics Sector;

- Hapag Lloyd Lanka (Pvt) Ltd. won the Gold Award for Main Line operations Medium Category, at the inaugural National Logistics Awards ceremony organised by the Sri Lanka Logistics & Freight Forwarders Association (SLFFA)
- Aitken Spence Cargo (Pvt) Ltd. won the Silver Award in the Freight forwarders Large Category, at the inaugural National Logistics Awards ceremony organised by the Sri Lanka Logistics & Freight Forwarders Association (SLFFA)
- DBS Logistics Ltd, a subsidiary of Aitken Spence and Partner for DB Schenker Network, was awarded Bronze for Freight Forwarding under the Medium size category.
- Ace Distriparks (Pvt) Ltd won the Bronze Award in the Warehousing & Distribution Large Category, and the Best Submission Overall at the inaugural National Logistics Awards ceremony organised by the Sri Lanka Logistics & Freight Forwarders Association (SLFFA)

Recognition received by the Strategic Investments Sector;

- Western Power Company (Pvt) Ltd 'Sri Lanka's First Waste to Energy Power Plant Project' was recognised as one of the best sustainability projects at the Best Corporate Citizen Sustainability Award 2021 organised by the Ceylon Chamber of Commerce.
- Elpitiya Plantations PLC (EPP) was recognised for their 'Go Green and Beyond' initiative as one
 of the best sustainability projects at the Best Corporate Citizen Sustainability Award 2021
 organised by the Ceylon Chamber of Commerce.



- The Annual Report themed 'Making Inimitable History' of Elpitiya Plantations PLC 2020/21 was selected as one of the 'Ten Best Integrated Reports' at the CMA Excellence in Integrated Reporting Awards 2021. Elpitiya Plantations PLC also was crowned the winner in the Plantations Sector.
- Aitken Spence Plantation Managements PLC won the Silver award under the plantation companies' sector category at the 56th Annual Report Awards, organised by the Institute of Chartered Accountants of Sri Lanka (CA Sri Lanka).
- The apparel manufacturing segment of Aitken Spence was awarded the Bronze Award for Industrial Excellence in the Manufacturing sector -Extra Large category Provincial level and a Merit Award in the Manufacturing sector – Extra Large category National level at the Ceylon National Chamber of Industries (CNCI) Awards 2021, organised by the Ceylon National Chamber of Industries.
- Aitken Spence Garment Ltd. Obtained the Gold certificate of compliance issued by WRAP, the world's largest certification programme the apparel industry.

Recognition received by the Services Sector;

- Aitken Spence Elevators (Pvt) Ltd. won the Excellence in Business Transformation Award for demonstrating superior business process management and workflow at the international Business Transformation Leadership Awards presented by the World Leadership Congress, powered by CMO Asia.
- Aitken Spence Elevators has been audited and awarded with the two prestigious integrated ISO certifications by SGS Lanka including ISO 14001:2015 (Environment Management System) and ISO 45001:2018 (Occupational Health and Safety).